

## DIRECT BANKING – APPLICATION FORM

I would like to apply for:-

TELEPHONE BANKING

INTERNET BANKING

- Name and Surname \_\_\_\_\_
- ID Card Number \_\_\_\_\_
- **CUSTOMER NUMBER (mandatory)** \_\_\_\_\_

### **For TELEPHONE BANKING only**

I agree that in order to access Credit Europe Bank Telephone Banking, I have to provide the **CUSTOMER NUMBER** together with the following **PASSWORD** in order to authenticate my identity.

- **Password (of my choice). My PASSWORD will be:** \_\_\_\_\_ (max 10 characters)

In the case that I *do not remember* the **PASSWORD**, the Telebanking Agent will ask at least **THREE** additional security questions to confirm my identity.

*(Please answer at least three of the questions below)*

• What is your mother's maiden surname?	• Where was your first holiday destination?
• What is your Date of Birth?	• What is the name of your favourite movie star?
• What is your favourite colour?	• What was your first telephone number?
• What was the make of your first car?	• When is your wedding anniversary?
• What was the name of your first primary school teacher?	• What was the name of your first pet?

Only if I answer correctly can the Telebanking Agent proceed further with the call (and/or reset the PASSWORD).

### **For INTERNET BANKING only**

I agree that in order to access Credit Europe Bank Internet Banking, I have to enter the information below to authenticate my identity:

- **Customer number**
- **PIN (Personal Identifier Number)**

The Customer number and the PIN (Personal Identifier Number) will be provided by the Bank. The PIN will be sent separately by post to the address I provided in the Top-Interest Account Opening Form.

Should I not remember/lose my PIN, I will report immediately to Credit Europe Bank by calling **22602000**, Monday to Friday between 09:00hrs – 12:00hrs and 14:00hrs – 16:00hrs and then submit a request for a new PIN in writing.

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Signature

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Date

**Credit Europe Bank N.V. Malta Branch, 143/2 Tower Road, Sliema SLM 1604 - [www.crediteurope.com.mt](http://www.crediteurope.com.mt)**

**TELEPHONE NUMBER - 2260 2000**

**MONDAY - FRIDAY (09:00hrs –12:00hrs and 14:00hrs - 16:00hrs)**